

PRESS RELEASE

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FOR IMMEDIATE RELEASE:

Capital Area United Way Partners with Entergy to Provide Utility Bill Assistance

Baton Rouge, La. (August 16, 2022) – Capital Area United Way is partnering with Entergy Louisiana to provide utility bill assistance to qualifying Entergy electric customers within our 10-Parish service area that includes: Ascension, Iberville, East Baton Rouge, East Feliciana, Livingston, Pointe Coupee, St. Helena, St. James, West Baton Rouge, and West Feliciana Parishes.

Starting Wednesday, Aug. 17, at 9 a.m., qualifying customers will be able to apply online at www.cauw.org/entergy for a one-time, \$150 credit on their Entergy electric bill on a first-come, first serve basis.

“We’re proud to partner with United Ways throughout Louisiana on this first-of-its-kind program for our customers,” said Phillip May, Entergy Louisiana president and CEO. “We understand the difficulties people are facing and we pride ourselves on being a partner in the communities we serve. Together, we have weathered many storms and our communities deserve the best response we can give them.”

“We appreciate Entergy’s partnership in providing much need assistance to our 10-Parish service area,” said George Bell, Capital Area United Way’s President/CEO. “This bill assistance will provide Asset Limited Income Constrained Employed (ALICE) families a much needed hand up during these tough times.”

Entergy Louisiana customers who qualify for the \$150 bill credit will receive information via text, email, and phone calls. If customers suspect a scam, they should call Entergy at 1-800-ENTERGY or visit entergy.com/scams for more information.

To qualify for the one-time credit, Entergy Louisiana customers must have a total household income of up to 250% of the federal poverty level. Eligibility requirements by household size and income:

Household Size	250% Federal Poverty Level - Annual Income
1	\$33,975
2	\$45,775
3	\$57,575
4	\$69,375
5	\$81,175
6	\$92,975

The following documentation will be required to apply for the one-time credit:

- Photo ID (driver's license or state-issued ID, passport)
- One of the following income options for each income earner age 18 or older:
 - First page of 2021 tax return(s)
 - 2021 W2(s)
 - Last paystub(s)
 - Social Security Administration 1099 or 1042S form(s)

For additional details regarding bill assistance or the one-time credit, Entergy Louisiana customers are encouraged to reach out to Entergy at 1-800-ENTERGY or visit www.entergy-louisiana.com/bill-help/

For further information about Entergy and its partnership with Capital Area United Way visit www.cauw.org/entergy

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Capital Area United Way

For more than 98 years, Capital Area United Way has touched thousands of lives in our 10-Parish service area. We envision a community where everyone is empowered to reach their full potential. Our mission is to solve our community's toughest challenges by leveraging partnerships to advance the common good in education, income stability, and healthy living. To learn more visit www.cauw.org.

About Entergy Louisiana

Entergy Louisiana, LLC provides electric service to more than one million customers in 58 parishes and natural gas service to more than 94,000 customers in Baton Rouge, Louisiana.